

Francisca Danquah

0557819627

franciscadanquah0@gmail.com

West Legon



Highly motivated individual with strong customer service, sales, and community nutrition skills aiming to contribute effectively in service-oriented roles.

LANGUAGE : ENGLISH & TWI

Educational Background

BSc in Community Nutrition

University for Development Studies

June 2022

WASSCE in Home Economics

Ola Senior High School

May 2017

Relevant Experience

SHAQ EXPRESS LTD

Operations Officer

May 2025 - Date

Online Sales Executive

EZZ Beauty ACE

June 2024 to November 2024

CUSTOMER SERVICE

The Antil Luxury

2023 to 2024

NATIONAL SERVICE

GA West Municipal Health Directorate

2022 TO 2023

SALES REP

Shakina glory

2020 to 2021

Professional Skills

Customer Service

Successfully resolved customer complaints, enhancing satisfaction levels.

Consistently achieved sales targets through effective communication.

Developed training materials for new staff on service protocols.

Sales and Marketing

Increased product sales through direct engagement.

Assisted in launching promotional campaigns to boost visibility.

Collaborated with teams to optimize store layout for sales.

Data Analysis

Utilized SPSS to analyze customer feedback effectively.

Generated reports to guide sales strategy decisions.

Assisted in community health assessments using collected data.

CERTIFICATION

Business skills and professional development

Issued By:

Precision quality internship in collaboration with Master card, DTI and accent and ACT

SOFTWARE

Microsoft Word
Microsoft Excel
Microsoft PowerPoint
SPSS
POS

Hobbies

Traveling,
Exploring and
Reading.

Reference

Mrs. Barikisu Haruna Principal Nutrition
Officer Municipal Health Directorate Phone:
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barisuh@yahoo.com

Mr. Joel Dawuni Sebiyam
In-service training coordinator Tamale West
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